

Giles Antonio Radford

Enterprise Architect – D365 / ERP Integration / Transformation

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PROFILE

Enterprise Architect and former CIO with 20+ years delivering ERP transformation and integration programmes across complex, multi-entity environments. Strong experience integrating Microsoft Dynamics platforms (Business Central; AX 2009 and 2012 ; exposure to D365 Finance & Operations) with multiple ERP systems, external vendors, and regulatory authorities.

Hands-on in architecture and integration design, with a proven ability to operate at both technical and business levels—supporting product teams, finance, and operations in defining requirements, improving processes, and delivering scalable solutions in multi-vendor transformation programmes.

CORE CAPABILITIES

ERP & DYNAMICS Microsoft Dynamics (Business Central; AX 2009 + 2012; D365 F&O)	ENTERPRISE SYSTEMS Multi-ERP environments · external partners incl. SAP ecosystems
INTEGRATION ARCHITECTURE APIs · middleware · file-based · event-driven · microservices	VENDOR & GOVERNANCE Multi-partner delivery · compliance to requirements · integration governance
BUSINESS & FINANCE Order-to-billing · invoicing · reconciliation · reporting	CLOUD & DELIVERY Azure Functions · CI/CD · serverless integration patterns
REGULATORY & COMPLIANCE Customs messaging · e-invoicing · GDPR-aware integration design	BUSINESS-FACING ARCHITECTURE Workshops · requirements definition · solution improvements

PROFESSIONAL EXPERIENCE

Transcoma Grupo Empresarial — Enterprise Architect / CIO / Interim CEO

2009 – 2024 | Barcelona / International

Enterprise Architect (Transformation Lead)

2021 – 2024

- Led implementation of Microsoft Dynamics 365 Business Central as central finance ERP.
- Designed and delivered enterprise integration architecture connecting six ERP systems, finance platform, and external authorities.
- Built middleware platform processing ~6,000–7,000 transactions/day with <0.2% error rate.
- Collaborated with vendors to ensure integration compliance, interoperability, and smooth delivery.
- Supported Finance and Operations teams in defining requirements and improving invoicing/billing processes.
- Delivered regulatory integration solutions (e-invoicing, customs messaging); applied D365 F&O integration concepts and patterns within the Dynamics ecosystem.

Chief Information Officer

2014 – 2022

- Defined IT and ERP strategy across 12 companies / 8 business areas; led ERP selection and integration in a multi-system environment.
- Managed €1.5M IT budget, 320 users, and 18 offices; partnered closely with CFO and business leaders on reporting, data integrity, and process optimisation.

Interim Chief Executive Officer

2019 – 2020

- Led executive transition and organisational restructuring following shareholder change.

Board Member

2009 – 2023

- Oversaw strategy, governance, and performance across a multi-entity logistics group (~€300M turnover).

EARLIER CAREER (CONDENSED)

Managing Director — Partner Supports Maroc (Offshore services: IT, finance, operations)

Lead Developer — Partner Hotels & Inns (Hotel systems & revenue management platform)

Board Member — Hamilton y Cía (Oil & Gas shipping agency)

EDUCATION & LANGUAGES

EDUCATION

MEng Computer Science — University of Kent

LANGUAGES

English (Native) · Spanish (Native) · French (Fluent) · Catalan (Intermediate)